

James Hanyu Smith

Cross-Functional Operations Leader

Colorado Springs, CO | 719-210-0291 | jameshanyusmith@gmail.com | linkedin.com/in/jameshanyusmith | leoscorpioleo.com/resume

SUMMARY

Process-driven operations and maintenance professional with a decade of experience in preventive maintenance, systematic inspections, and diagnostic troubleshooting across industrial, hospitality, and residential-service environments. Zero-incident safety record; OSHA 30 and NFPA 70E Qualified Electrical Worker credentials. Completing a B.S. in Business Administration; holds an active Colorado Notary Public commission (renewal in progress), building toward operations, maintenance leadership, or property management.

EXPERIENCE

LeoScorpioLeo, Ltd. — Founder & Owner-Operator

Nov 2025 – Present | Colorado Springs, CO

- Founded and independently operate a direct-to-consumer apparel brand that expanded in 2026 into a multi-brand portfolio (Notariety, Kiko, Tsugiwa) spanning retail, notary, and hospitality concepts.
- Personally design, build, and maintain all technical infrastructure — WordPress/WooCommerce, multi-domain hosting, DNS, product design, and print-ready artwork — orchestrating AI-assisted tooling (Claude, Gemini, Canva) and vendor platforms to run design, content, and operations as a one-person team.

Amazon.com, Inc. — Mechatronics & Robotics Technician

Apr 2024 – Nov 2025 | Colorado Springs, CO

- Originally contracted via Daifuku Elite Line Services; directly absorbed by Amazon when the contract concluded — same site, role, and scope throughout. Maintained a zero-incident safety record across a 3.7M-square-foot facility, diagnosing and resolving faults across electromechanical systems, motor drives, VFDs, and conveyor networks.
- Documented maintenance actions in CMMS to Amazon audit standards; applied LOTO/NFPA 70E procedures as a Qualified Electrical Worker; mentored junior technicians on diagnostic protocols.

Daifuku Elite Line Services — Mechatronics & Robotics Technician (promoted from Apprentice, Aug 2022)

May 2021 – Apr 2024 | Colorado Springs, CO — promoted to Technician Aug 2022; transitioned directly to Amazon employment when the Daifuku contract concluded

- Completed a 12-week technical bootcamp through Vincennes University; earned four PMMI certifications and NFPA 70E Qualified Electrical Worker status.
- Supported electrical distribution and motor-driven systems; performed preventive and corrective maintenance on motors, drives, conveyors, sensors, and control panels, reading schematics to isolate faults.

Box Runner, Ltd. — Amazon DSP Delivery Driver

Nov 2020 – May 2021 | Colorado Springs, CO

- Ranked in the top 5% of Box Runner drivers and top 25% across all six DSP companies at Amazon DCS3 for safety, inspection compliance, and customer satisfaction, delivering to 200+ properties daily with photographic proof-of-service documentation.

Amazon.com, Inc. — Package Sortation Associate

Jun 2020 – Nov 2020 | Colorado Springs, CO

- Unloaded and sorted packages using Amazon's automated routing system through pandemic-era peak volume; transitioned to a DSP delivery driver role (Box Runner) after demonstrating reliability.

The Church of Jesus Christ of Latter-day Saints — Bishop's Storehouse — Acting Store Manager (Volunteer)

Mar 2020 – May 2020 | Colorado Springs, CO | Unpaid assignment

- Managed daily operational readiness across retail, dock, and refrigerated storage serving 200+ families weekly, coordinating a rotating volunteer team of up to 15 through COVID-19.

The Broadmoor — Convention Services Supervisor & Certified Trainer

Jan 2018 – Mar 2020 | Colorado Springs, CO

- Led an 80-person team executing a 10,000-chair auditorium conversion on a strict deadline at this Forbes Five-Star, 5,000-acre resort; supervised 10–15 staff across simultaneous PGA/convention/VIP setups and completed the Certified Trainer program.

Melton Truck Lines / NFI Industries / C.R. England — Commercial Driving & Logistics — CDL-A OTR Driver

Sep 2014 – Dec 2017 | Denver, CO / Orlando, FL / Tulsa, OK

- Three consecutive CDL-A roles — refrigerated regional, containerized delivery, flatbed — maintaining 100% DOT/FMCSA compliance, a zero preventable-accident record, and 100% cold-chain integrity across a six-state region.

EDUCATION

Colorado Technical University — B.S. Business Administration and Management (in progress, expected 2028; accelerated via transfer credit)

San Jacinto College — A.A.S. Process Technology · 2009–2012 (Dean's Honor List Fall 2009; Phi Theta Kappa)

IntelliTec College — A.O.S. Network Systems Administration · 2000–2002

CERTIFICATIONS

- [NFPA 70E Qualified Electrical Worker](#) | Vincennes University | 2021 (renewed 2024, valid through 2027)
- [OSHA 30-Hour General Industry](#) | OSHA Education Center | 2021
- [PMMI — Industrial Electronics, Mechanical Drives, Fluid Power, Programmable Logic Controllers](#) | Vincennes University | 2021
- [Ramsay Mechanical Aptitude Levels I & II](#) | Ramsay Corporation | 2021
- [Colorado Notary Public](#) | Colorado Secretary of State | Commissioned 2022, active through 2026 (renewal in progress)

Top Skills: Operations Leadership · Power Distribution & Industrial Electrical Systems · Property/Facility Inspection & Standards Compliance · Resident/Customer Service & De-escalation · Japanese (Elementary)